

Privacy & Cookie Statement

Privacy-sensitive data or personal data are processed via the website www.iffg.nl of Internationale FilmFestival Gorinchem (IFFG). IFFG respects your privacy and treats your personal data carefully and confidentially. The processing of your personal data is carried out in accordance with the General Data Protection Regulation (GDPR). In this privacy and cookie statement we explain which personal data we collect and use, and for what purpose. We recommend that you read this statement carefully.

Use of your data

When using our website and services, you leave certain data with us. That could be personal data. For example, when placing and paying for your order, we ask for some personal data.

In addition, you can leave your details when posting a comment on www.iffg.nl.

Furthermore, the website offers the possibility to request for information via a contact form, where you are asked to fill in various details in order to deal with your query. Finally, you can subscribe to a newsletter.

We process the following data from you (dependent on the actions you perform on our site):

- Name and address details
- e-mail address
- phone number
- IP address
- payment details
- purchase history
- login details

The above data is used for the following purposes:

- allowing you use our services
- purchasing services via the website and using the functionalities of the website
- granting you access to your account
- handling your order and informing you about its progress
- sending personalised newsletters based on services
- answering queries that have been asked via the website
- informing about malfunctions and maintenance of our services

- improving our services

Retention periods

The above data will be kept for as long as necessary to provide our service to you and/or for the duration that you are subscribed to our newsletter.

Newsletter

If you have given your consent, we can contact you by e-mail and send our newsletter. It is always possible to unsubscribe.

Security

In order to prevent misuse of and unauthorized access to your personal data, we take appropriate security measures.

Provision to third parties

IFFG does not share your data with third parties, except in the case of a legal claim or when this is necessary regarding the delivery of a product or service.

Right to access and correct or delete your data

If you have provided us with personal data, you can send us a request to view, change or delete this data. Please contact us via info@dewebmakers.nl.

Profiling

We may use your personal data for profiling. In doing so, we can arrive at one or more profiles based on your personal data. We compile these profiles on the basis of automated algorithms and on the basis of information from contact moments with our Customer Service. With these profiles we can offer you better and more targeted commercial offers. Of course, guaranteeing your privacy is the highest priority.

Cookies

IFFG attaches great importance to the user-friendliness and quality of the website and the services. For this reason, IFFG uses cookies. A cookie is a simple, small file that is sent along with pages of this website and stored by your browser on the hard drive of your computer.

When using our website, you consent to the use of all cookies and plugins as described in this privacy and cookie statement. You are free to disable cookies via your browser. Please note that it is then possible that our website will no longer work optimally.

We use these cookies for the following purposes:

- generating general statistics and gaining access to how our website and newsletters are used by visitors or readers;
- optimizing our services;

- aligning content on our website and in our newsletters, based on your interests and based on your click and surfing behaviour.
- We have no control over what the providers of the above applications themselves do with the cookies. For more information about these providers and how they handle cookies, please review the privacy statements (note: these may change regularly) of these parties

About this statement

Third-party websites

This statement does not apply to third-party websites that are linked to our website by means of links. We cannot guarantee that these third parties will handle your personal data in a reliable or secure manner. We recommend that you read the privacy statement of these websites before using these websites.

Adjusting privacy and cookie statement

IFFG reserves the right to make changes to this statement. When there are changes, we publish them on our website. It is advisable to consult this statement regularly so that you are aware of these changes.

Dutch Data Protection Authority

We are happy to help you if you have complaints about the processing of your personal data. Under the Privacy Act, you also have the right to lodge a complaint with the Dutch Data Protection Authority against the processing of personal data. You can contact the Dutch Data Protection Authority for this.

Contact details

If you have any questions about your privacy and our privacy and cookie statement, you can contact International Film Festival Gorinchem at:

info@iffg.nl

This privacy and cookie statement was last amended on 1 April 2020.